



**Lime Tree Surgery Patient Participation Group  
Minute Notes from PPG Tele Conference Meeting on  
Tuesday 16<sup>th</sup> March 2021**

***[Note: Thanks to LT for taking the meeting minutes.]***

**1.0 Attendees:** KY (Chair), CB (Vice Chair), TM (LTS Managing Partner), Dr DH (GP Partner LTS), DH (LTS Compliance Manager), MG, TB & CB, PA, JH, RH, EL, JF(Goring), DD & SD, RS (LTS Physiotherapist), LT (Minutes)

**2.0 Apologies:** DM

**3.0 Matters Arising from last LTS PPG Meeting on 20/10/20**

- **Outstanding T2 Diabetic review**

TM apologised to the meeting and confirmed that this was down to a diary challenge and hopes to organise a meeting in the next month.

- **PPG Mailshots to Goring surgery (former Phoenix surgery) patients**

DH responded that there were 278 members of the former Phoenix PPG and whilst it is not possible, due to General Data Protection Regulations (GDPR), to release their details to LTS PPG these patients will be written to, by the practice and if they agree should contact the PPG Secretary for more information.

- **Annual Flu vaccinations for 50–64-year-olds delay**

TM reported that these have now been done but that if anyone had not been vaccinated it is probably better now to wait until the next campaign in the autumn 2021.

- **On-going parking issue by NHS staff in patient parking spaces at Durrington Health Centre**

TM has been at DHC for the COVID-19 Vaccination programme and has witnessed first-hand the issues around staff filling the patient car park. He will continue to try and address this.

**4.0 Chairman's Update**

- KY congratulated LT on her recent appointment as COVID-19 Information Officer for Adur and Worthing Borough Council. KY has also been signed up as a Covid-19 Champion.
- KY asked if the amount of Covid-19 and NHS information being sent out, by email, was too much. The consensus was that this was much appreciated and far better to receive information than not.
- KY expressed a concern that during lockdown information cannot be displayed on the PPG noticeboards in the 3 practices. However, the PPG can pass key information to patients living in Findon, High Salvington and Goring, through their residents' associations, but the Durrington area has no such organisation. Maybe Durrington Community Centre or one of the many church halls, in the area, could be used for displaying PPG information or holding

future meetings when current restrictions ease.

- KY has been asked to join the West Sussex PPG network steering group. This steer group looks after all West Sussex PPG's.

## **5.0 Welcome Rob Saint Lime Tree Surgery New Physiotherapist**

DH introduced Rob Saint recently appointed as Primary Care First Contact Musculoskeletal Practitioner , specialist Physiotherapist, which is an additional role funded by Health Education England.

Rob is based at Lime Tree surgery Findon and works on Tuesday, Thursday and Friday. He is currently undertaking more training to become an Independent Prescriber. Patients are selected by reception triage, eConsult or by GP colleagues as suitable candidates for telephone screening/virtual consultation with Rob. This is a new service offering a one appointment patient care navigation pathway (details will be sent to KY) and he hopes to try and stop short term issues becoming long term problems. Rob can also supply advice, refer for investigations, treatment or onward referral to Orthopaedic/Rheumatology specialist assessment if needed. The current waiting time is approximately 2 weeks and feedback has been positive with low return rates.

## **6.0 COVID-19 Vaccination Update (TM)**

Mostly Astra Zeneca vaccines are being administered at Durrington Health Centre to cohorts in group 1-9. By the end of next week (20<sup>th</sup> March) patients receiving their first doses should be 90%+. Patients in cohorts 7-9 are also being offered vaccination at mass vaccination centres in Brighton and Chichester. Patients in cohorts 10-12, the over 30s will be invited next but may be subject to on-going issues with supplies received from Europe.

Second doses will begin week 22<sup>nd</sup> March for those who had their first doses in early January. These are mostly Pfizer and approximately 1600 doses are expected. TM confirmed that patients will receive the same vaccine for both doses, as per Government advice, and will be administered at the site where they received their first dose.

Patients congratulated TM on the very well run and successful vaccination programme.

KY added his thanks to the marshals who have given up their time to voluntarily. TM said there may be a need for more volunteers as the programme continues and will be advertised via DutyDoctor. KY highlighted that he had met many Lime Tree Surgery patients Marshalling and many were not aware of the PPG role at the surgery.

TM confirmed that there was no long term COVID-19 vaccination past patients receiving 2 doses of the vaccine. KY asked that when it became available from the CCG updated data could be shared with the PPG.

## **7.0 Post Lock Down**

TM suggested that It is hoped that there will be significant changes by the end of June but reiterated that lockdown easing is "data driven" not "date led" and planning will be dependant on local case numbers, emergence of variants or a 3<sup>rd</sup> wave. It is envisaged that Social Distancing, use of PPE and increased cleaning regimes will become a part of all planning going forward. Virtual consultations will continue until it is safe to do otherwise.

## 8.0 Q&A

- JF (Goring) asked about routine annual diabetic check-ups for patients as he had not had a review for some time. TM confirmed that these checks have been delayed for some patients with long term chronic disease management. Those who have been stable have not been called during COVID-19 but these checks will be re-established as soon as possible. Any patient with concerns should contact the surgery by the econsult system.
- Medication reviews have also been delayed but 3,500 have been completed in the last 12 months out of a total of 15,000 patients. Those needing blood tests as part of their drug treatments will still be called.
- CB gave an update on the Community Gardens projects previously discussed for Findon Valley and Goring surgeries. He has been in touch with West Sussex County Council about the piece of land between the library and the surgery at Findon Valley. The feasibility of this project at this time was discussed and it was decided to put it on hold until later in the year. TM felt there would need to be a leader/coordinator for this project and that referrals via social prescribers may be appropriate.

## 9.0 AOB

- **Limetree Website:** MG asked for an update on the Practice new website?  
TM confirmed that the new website had had a soft launch 3 weeks ago after consultation with web design group. Confirmation that the PPG link to their own website is still active.  
DH said that since the launch of the new website eConsult activity had risen by 50%.
- **PPG Charity Book Sales:** TM confirmed that book sales can recommence, at all 3 sites, once COVID-19 measures allow, not before mid-late June. TM was reminded that this was an important finance for the PPG Charity funds.
- JF (Goring) confirmed that in his experience the online ordering service for repeat prescriptions had been working well throughout.
- KY asked DH to confirm that items bought by the PPG Charity had arrived and were up and running. DH confirmed that everything had been received and was in place.
- Christine had contacted KY to confirm that the Findon Valley Keep Fit classes would recommence as soon as is possible and follow any Covid-19 guidelines.
- TB confirmed that the Friday "Strollers" Walking Group will actively return as soon as it is safe to do so because of the group's numbers.

## 10.0 The date of next LTS PPG meeting will be Tuesday May 18<sup>th</sup> 1-2pm (details to follow).